

Service Request

A screenshot of the Proteus MMX Service Request login interface. The interface is titled "LOGIN" and features a username field, a password field, and a "Login" button. Below the login fields are links for "Forgot Password" and a "Remember me" checkbox. At the bottom of the interface are two buttons: "Create a new service request" and "Portal List". The interface is set against a dark blue background with a lighter blue border.

- Substantially reduce calls and emails to your maintenance department
- Generate faster repairs and service
- Improve tenant satisfaction
- Check for duplicate requests
- Notify requester automatically about changed work order status

Track Service Requests and Increase Response Time.

Proteus MMX Service Request allows remote users to submit requests for service via their web browser. This feature is an advanced communication tool that brings work order software directly to end users eliminating both administrative time for data entry and lost requests. Service is improved through faster response times and better communication.

White Label the Service Request Module for Each of Your Divisions, Companies or Locations!

You can now customize the login screen with your company name, logo and a welcome message. You can also customize which fields the users see per company, division or location.



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